

Town and Local Care: Fee Schedule April 2022

Personal Care or Support Service	1 hour visit	45 minute visit	30 minute visit	15 minute Safety/Medication Check call
Weekday	£23.07	£18.23	£11.62	£7.74
Weekend	£24.14	£19.02	£12.13	£9.10

Domestic assistance	£22.10 per hour
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Overnight service (usually 8-10hrs)	£24.02 per hour weekday £25.03 per hour weekend
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To request a free care planning meeting at your convenience you can contact us in the following ways:

Email: info@townlocalcare.co.uk

Contact us through our website:

www.optimocare.co.uk/town-and-local-care

Or call our office, a member of our team will be pleased to chat with you:

Calderdale 01422 734025

Fee Schedule

Please find below an illustration of the additional costs which may be included in the care fees.

Travelling Expenses:	Each visit will be subject to a travel expenses charge calculated at the rate of £1.10 per visit (subject to review in accordance with clause 2.11 of this agreement).
Public Holidays:	All public holidays are charged at double the stated charge rate.
Permanent Engagement Fee:	In accordance with clause 4.1 of this agreement, if you employ or engage the care worker directly, we reserve the right to charge you a fee of £1,000 plus any additional recruitment costs
Introduction Fee:	In accordance with clause 4.3 of this agreement, if you introduce the Care worker to a third party which results in their employment or engagement, we reserve the right to charge a fee in line with the permanent engagement fee above
Cancellation Fee:	The cost of the scheduled visit(s).
Service Suspension Fee:	50% of the applicable rate.
Initial Assessment Fee:	£100 in line with clause 2.1 of this agreement (if applicable).
Deposit (if applicable)	In line with clause 2.2 of this agreement (if applicable).

Methods of payment are:

1. Debit/Credit Card payments
2. Direct Debit or other electronic bank transfers such as FPS, BACS and CHAPS

Please note: we do not accept cash or cheque payments

- All prices are subject to confirmation following a free initial meeting
- All our care workers receive comprehensive training and support, ongoing development and they are fully referenced and enhanced DBS checked as standard. Please see our websites for further information
- Services are invoiced on a four weekly basis and payments are due upon receipt of invoice. The company reserves the right to charge interest on overdue amounts.
- We reserve the right to allocate part of the visit time to reflect care worker travel time in line with current legislation.

We look forward to delivering skilled care, your way!